



## Legacy Co-operative Association Limited

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LOCALLY  
INVESTED  
COMMUNITY  
MINDED  
LIFETIME  
MEMBERSHIP  
BENEFITS

April 18, 2020 – Update – COVID-19

As the COVID-19 situation evolves, we're making adjustments in our operations to make sure we're doing everything we can to maintain the health and safety of our employees and communities.

In response to the pandemic and guidance by public health authorities, Legacy Co-op has taken the following steps at our operations:

- Taking measures to ensure physical distancing by staggering shifts and reducing the number of individuals in a facility at one time.
- Frequently sanitizing and cleaning each location and delivery vehicle, paying particular attention to areas with higher traffic or touchpoints.
- Keeping our team members updated with guidance from public health authorities and what it means for each of us:
  - Employees who are feeling unwell or showing symptoms are directed to self-isolate at home and seek testing.
  - Following recommendations of self-isolation for those who have travelled outside of Canada
- Offering safe shopping options, which includes phone-in shopping with physically distanced pick-up or delivery, installing plexiglass shields, restricting the number of customers in the store and incorporating floor markers to support physical distancing.
- Committing that our prices on all essential items remain stable throughout this challenging time.
- Posting Legacy Co-op's protocol for addressing an employee confirmed case on each location's entrance.
- Planning for a deep clean of any site or facility if a confirmed case of COVID-19 is identified.
- Ensuring all personal protective equipment is provided for all staff.
- Reducing store hours to reduce face-to-face time with customers.

We're taking the right steps to ensure that our supply chain and your local co-op stores are safe.

Thank you for being a loyal Co-op customer and member. We'll continue to update you on our efforts to help your local staff, customers and communities stay safe and healthy.

Bruce Thurston  
General Manager